Statement Processing

How does your current statement processing offering stack up?



Take a 30-second evaluation to find out:

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- □ □ Do our customers really understand the invoices and statements they receive, or do we get the same questions month after month?
- □ □ Is our logo and color scheme on our invoice and statement, the number one brand-building document coming from our office?
- □ □ Would I make changes to our format if it could decrease our monthly invoice or statement volume?
- Could our format be improved to increase cash flow or accounts receivable collections?
- □ □ Whether I'm currently outsourcing or not, am I using our A/R resources in the most effective and efficient way?

If this evaluation leaves you thinking your current invoice and statement processing approach may have room for improvement, it may be time to give us a look. There are simple changes you can make to your invoices and statements to increase collections, simplify processes and improve customer satisfaction. And, we're here to help.

> Contact us today for a free evaluation of your accounts receivable approach.



POS-I-BILL® Statement Processing Can Help Your Business:

- Minimize the number of invoice or statement-related phone calls you receive
- Improve collections
- Reduce your monthly invoice/statement volume
- Improve communications with your customers

We originally chose the POS-I-BILL solution because of the time and labor cost savings we could see. Those benefits are still invaluable to us. However, by customizing our statement and making simple changes to make it more customer friendly, we are seeing more customers pay within the outlined terms, which has influenced an increase in collections.

– Sherrie Faas, Accounts Receivable Lead Hawkeye Food Services





Ten Advantages of the POS-I-BILL® Statement Processing Solution

- Works with hundreds of software systems to allow you to easily transition to using POS-I-BILL® statement processing without hassle
- 2. Provides the most flexible and custom solution on the market, including only printing the columns and key information customers need to pay you more quickly
- Customizes your invoice and statement based on your needs, not your software's capability
- Adds your logo and colors to make your invoices and statements easier to read while also branding the #1 document coming from your business
- Provides a custom back print at no extra charge to allow for customer communications about policies, frequently asked questions, business news and more
- **6** Eliminates the need for printing, folding, inserting, stamping or mailing your invoices and statements as well as your past dues, final notices, newsletters and more with just one click of the mouse
- Inserts stuffers for no extra cost to improve communications with your customers about new services, important announcements and seasonal news
- Lets you view invoices and statements in the exact way your customers receive them, so you can better service customers after statements are sent
- **Q** Allows your business to keep control of the A/R process by having the ability to modify invoices and statements, including adding individualized messages, before they are sent
- 10. Offers online bill pay and e-Statement presentment for those customers who prefer to receive and pay their bills online

F Trinity Pain Medicine Associates has transmitted statements to POS-I-BILL since 2008. When we first signed up for your services, we were most excited at the opportunity to provide seamless statement processing to our patients. We were also pleased about the time-saving aspect of submitting statements electronically to POS-I-BILL. That indeed worked! In fact, the entire process takes less than 5 minutes, when prior to POS-I-BILL, this same process would take a complete day if not longer. With this extra time, we are able to focus on our outstanding collections process and since POS-I-BILL, this has been reduced by 25%.

– Terry Kapsch, Director of Patient Billing Trinity Pain Medicine Associates



Let us help you achieve a more productive, efficient and profitable business, just like we helped these satisfied accounts!

Contact us today for a free evaluation of your accounts receivable approach.



Prior to POS-I-BILL, it used to take two to three people up to two days to get our monthly member invoices out the door, which was limiting our ability to keep up with the other needs of the golf course and club. Now, the entire process from start to finish takes less than one hour. We are delighted with the service.

– Chad Hoffman, Club Manager Beaver Hills Country Club

We represent independent home medical equipment dealers and orthotic & prosthetic practitioners across 5,000 locations in the U.S. You have been a long-standing partner to VGM as we have been sending our invoices through POS-I-BILL since early 1998. Prior to coming on-board with POS-I-BILL we were doing all of our statement processing in-house. The process would take at least one week to get the bills out the door. Needless to say we are very happy with the service and we could not imagine going back to our old ways.



– Lucy Choplin, Controller/Vice President of Corporate Accounting The VGM Group



North Metro Waste, Inc. transmits more than 4,000 statements per month to POS-I-BILL. When we first signed up with POS-I-BILL, we were most excited about the opportunity to introduce customized statements to our customers. They now contain valuable information that we had not previously utilized on the statement.

We continue to find ways to use POS-I-BILL to improve the company's cash flow and customer communications. In fact, just last month we began adding marketing inserts to our statement mailings.

We are equally impressed by the sales and support staff, their level of attentiveness, promptness and confidentiality that our business requires.

Thank you for helping us find ways to stay profitable and productive in this chaotic economy.

- Sheryl Collie, President and CEO North Metro Waste, Inc.